Delivering Superior Customer Service Using Cloud Based Technology- Patrick Stone MBA CIM

Offering great customer service is critical to any company's survival in today's competitive market. Clients need to feel supported and traditional tools just don't cut it anymore. Our own Patrick Stone discusses how using the **Cloud** can build trust and increase overall satisfaction with Ready Mix customers.

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"The ready-mix industry is very fast-paced and customer-centric. Building your business requires a strong emphasis on customer service and making their lives easier. Cloud-based technology helps deliver that." **- Patrick Stone, MBA Concrete Industry Management candidate**

One crucial aspect for both you as a supplier and your customer is creating an accurate record of what is being delivered and accepted for each concrete delivery. With the use of a **Cloud** based eTicketing solution, you can streamline the process of delivery and acceptance, all while creating an accurate paperless ticket record.

Sysdyne Technologies is the leading Cloud software provider for the Concrete Ready Mix industry. Our goal is to help concrete producers leverage the latest in cloud technology to improve our customer's bottom line. Sysdyne's fully integrated suite of products includes Pioneer cloud **Batch**, ConcreteGo cloud **Dispatch**, and iStrada cloud **Delivery Management** technology.

Please contact your regional Sysdyne representative for complete details by emailing **sales@sysdynetechnologies.com**, using our **LIVE CHAT**, or calling 203-327-3649.

Thank you,
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